



## NVAC EBoard Meeting

### MINUTES

Newtown Ambulance E-board meeting: December 14, 2023

**Meeting called to order:** 18:00

**Present:** Chief Michelle Greenspan, Asst. Chief Gavin Arneth, Secretary/Treasurer Jennifer Newsom, via phone Member at Large Faye Klein

**Old Business:** None

**New Business:**

**Radio timeline:** All radios need to be reconfigured. Punchlist to members from Scott Cicciari on 12/14.

More radios are expected in February to issue to additional NVAC members. All pagers need to be updated. Communicating with dispatch on the best way to handle calls that require fire department. All unused or outdated equipment needs to be returned ASAP.

**Tango-Tango feedback:** Most members are stating there is feedback. Delay when communicating with dispatch. Some members have had issues with Tango-Tango not working. Advised to delete app and reinstall. This appears to solve problems. If additional issues arise, Pat Salvo is to be contacted to help resolve.

**Crewforce:** Working on getting tutorials for members. Crewforce can be used for accurate directions to addresses of calls, additional patient information when available. Crewforce is on all laptops in ambulance. NVAC working to have members gain access on personal devices. Meeting set up with Dispatch to ensure we are using Crewforce to its best ability to assist members.

NVAC member Eric Jones joined meeting at 18:05.

**By-laws:** Next meeting to be in January. Due to illnesses of members on this committee, the December meeting was pushed to January.

**Committee Chairs:** The intent is to have all chairs set by 12/14/2023 and members of each committee set by 1/1/2024. Eboard is hopeful that each committee will be fully staffed.

**Fire box for fire stand-bys:** Chief is reaching out to fire department chiefs to solidify exactly what FD requests and requires of EMS during fire stand-bys regarding rehab. Does FD want medic dispatched to all fire standbys and for how long.

**Membership committee:** Updated process being put in place to ensure that all new applicants are contacted ASAP and moved into a trainee position as quickly as possible. Stryker contract: Scott Cicciari working with Stryker to get a new contract in place that is most beneficial for NVAC. Scott and Liz are working on obtaining tutorials for members for all Stryker equipment. Members need to familiarize themselves with operations of all equipment in the event of a failure.

**Incentive package review:** Chief Greenspan and NVAC member Guy Serra met with members of Newtown Ambulance Association to review possible incentive plans for NVAC members to encourage additional staffing. The Association is checking with their resources to ensure any incentive that might be put into place is compliant.

**Staffing:** College members will be back shortly. All have noted that they'll be staffing while home for winter break. This should help cover calls as well as give some relief to other members.

No participation from members or general public.

Meeting adjourned at 18:50

Respectfully submitted,

Jennifer Newsome  
NVAC Secretary/Treasurer

December 18, 2023